

Postal Regulatory Commission  
Submitted 9/8/2010 10:30:47 AM  
Filing ID: 76862  
Accepted 9/8/2011

* These are the 1st 18 documents that should be completed, scanned, and sent to the RPO/OIC for review		
Page		Document
1.	Request/approval to study for discontinuance (01/25/2011)	✓
	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted (02/06/2011)	✓
5.	Eviction notice (if appropriate) (02/15/2011)	N/A
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/15/2011)	✓
7.	Post Office and community photos (02/15/2011)	✓
8.	PS Form 150, Postmaster Workload Information (02/16/2011)	✓
9.	Worksheet for calculating work service credit (02/16/2011)	✓
10.	Window transaction record (02/11/2011)	✓
11.	Record of incoming mail (02/11/2011)	✓
12.	Record of dispatched mail (02/11/2011)	✓
13.	Administrative postmaster/OIC comments (02/09/2011)	✓
14.	Inspection Service/local law enforcement vandalism reports (02/09/2011)	✓
15.	Post Office fact sheet (02/09/2011)	✓
16.	Community fact sheet (02/09/2011)	✓
17.	Alternate service options/cost analysis (02/09/2011)	✓
18.	Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (02/24/2011)	✓
19.	Analysis of investigative findings/recommendations (02/23/2011)	✓
20.	Questionnaire instruction letter to postmaster/OIC (02/23/2011)	✓
21.	Cover letter, questionnaire, and enclosures (02/24/2011)	✓
22.	Returned customer questionnaires and Postal Service response letters (02/24/2011)	✓
23.	Analysis of questionnaires (03/22/2011)	✓
24.	Community meeting roster ( )	✓
25.	Community meeting analysis ( )	✓
26.	Community meeting letter (if community meeting held prior to questionnaire) (03/24/2011)	N/A
27.	Petition and Postal Service response letter (if appropriate) (04/12/2011)	✓
28.	Congressional inquiry and Postal Service response letter (if appropriate) ( )	N/A
29.	Proposal checklist (03/24/2011)	✓
30.	District notification to Government Affairs ( )	✓
31.	Instructions to postmaster/OIC to post proposal ( )	✓
32.	Invitation for comments exhibit ( )	✓
3.	Proposal exhibit	✓
34.	Comment form exhibit ( )	✓
35.	Instructions for postmaster/OIC to remove proposal ( )	✓

5-5-11 Hand 7-5-11

36.	Round-date stamped proposals and invitations for comments from affected offices ( )	✓
37.	Notification of taking proposal and comments under internal consideration ( )	✓
38.	Customer comments and Postal Service response letters ( )	✓ Do 3 incl. of 2 seen?
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ( )	N/A
40.	Analysis of comments ( )	✓
41.	Revised proposal (if appropriate) ( )	N/A
42.	Updated PS Form 4920 (if appropriate) (02/24/2011)	N/A
43.	Certification of record ( )	✓
44.	Log of Post Office discontinuance actions ( )	✓

Final POC Review  
7-13-11

HQ 7-19-11  
Messaged Cindy for Invitation for Comment forms  
back.

Below is the letters that need to go out and forms to complete for Posting the Final Determination for VELPEN

## VELPEN Docket: 1385797 - 47590

\*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document
41.	Revised proposal (if appropriate) (07/12/2011) N/A
42.	Updated PS Form 4920 (if appropriate) (08/26/2011) N/A
43.	Certification of record (07/12/2011)
44.	Log of Post Office discontinuance actions (07/12/2011)
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/18/2011)
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)
47.	Final determination transmittal letter from Headquarters (08/16/2011)
48.	Instruction letter to postmaster/OIC on posting ()
49.	Round-date stamped final determination cover sheets ()
50.	Postal Bulletin Post Office Change Announcement ()
51.	Vice president, Delivery and Retail, instruction letter (08/10/2011)

## FILE LINK

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01/25/2011

EDWARD SMITH  
DISTRICT MANAGER  
GREATER INDIANA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the eighth congressional district.

Post Office Name:	VELPEN
Zip+4 Code:	47590-9998
EAS Level:	11
Finance Number:	179009
County:	Pike
Proposed Admin Office:	OTWELL PO
ADMIN Miles Away:	6.3
Near Office Name:	OTWELL PO
Near Miles Away:	6.3
Number of Customers:	
Post Office Box:	29
General Delivery:	0
Rural Route (RR):	278
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	307

The above office became vacant when the postmaster was promoted on 01/03/2009.

Postmaster was promoted on January 3, 2009. Service needs in the community show a decline. The Postal Service feels that with this minimal workload that the rural or HCR delivery will continue to provide effective and regular service to the community.

TANGELA BUSH  
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD SMITH  
DISTRICT MANAGER  
GREATER INDIANA PFC01/25/2011  
DATE*cc: Area Manager, Public Affairs and Communication*





NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: VELPEN State: IN Zip Code: 47580  
Area: GREAT LAKES District: GREATER INDIANA PFC  
Congressional District: eighth County: Pike  
EAS Grade: 11 Finance Number: 175009  
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPG: ☐

- There was no Emergency Suspension for this office

Prepared by: Judy Bays  
Title: GREATER INDIANA PFC Post Office Review Coordinator  
Tele No: (317) 870-8594

Date: 02/08/2011  
Fax No: (317) 870-8594



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: VELPEN State: IN Zip Code: 47590  
Area: GREAT LAKES District: GREATER INDIANA PFC  
Congressional District: eighth County: Pike  
EAS Grade: 11 Finance Number: 175009  
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

There was no Emergency Suspension for this office

Prepared by: Judy Bays  
Title: GREATER INDIANA PFC Post Office Review Coordinator  
Tele No: (317) 670-8594

Date: 02/08/2011  
Fax No: (317) 670-8694



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47590

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# Post Office™ Locations

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## Post Office™ Locations near 47590



### 1 Post Office™ Location - VELPEN

4495 S THIRD ST  
VELPEN, IN 47590-  
9998  
(800) ASK-USPS  
(800) 275-8777  
(812) 354-2613

1.0 mi

### Business Hours

Mon-Fri  
8:30am-11:30am  
12:30pm-3:45pm  
Sat  
9:15am-11:15am  
Sun  
closed

### Services

[PO Boxes Online](#)

Service hours may vary. Please  
check link for business hours.

### 2 Post Office™ Location - WINSLOW

501 N MAIN ST  
WINSLOW, IN 47598-  
9998  
(800) ASK-USPS  
(800) 275-8777  
(812) 789-2880

5.7 mi

### Business Hours

Mon-Fri  
8:30am-12:30pm  
1:30pm-4:00pm  
Sat  
8:30am-10:30am  
Sun  
closed

### Services

[PO Boxes Online](#)

Service hours may vary. Please  
check link for business hours.

### 3 Post Office™ Location - OTWELL

2171 N STATE ROAD  
257  
OTWELL, IN 47564-  
9998  
(800) ASK-USPS  
(800) 275-8777  
(812) 354-2700

6.0 mi

### Business Hours

Mon-Fri  
8:00am-11:30am  
1:00pm-3:45pm  
Sat  
8:45am-10:45am  
Sun  
closed

### Services

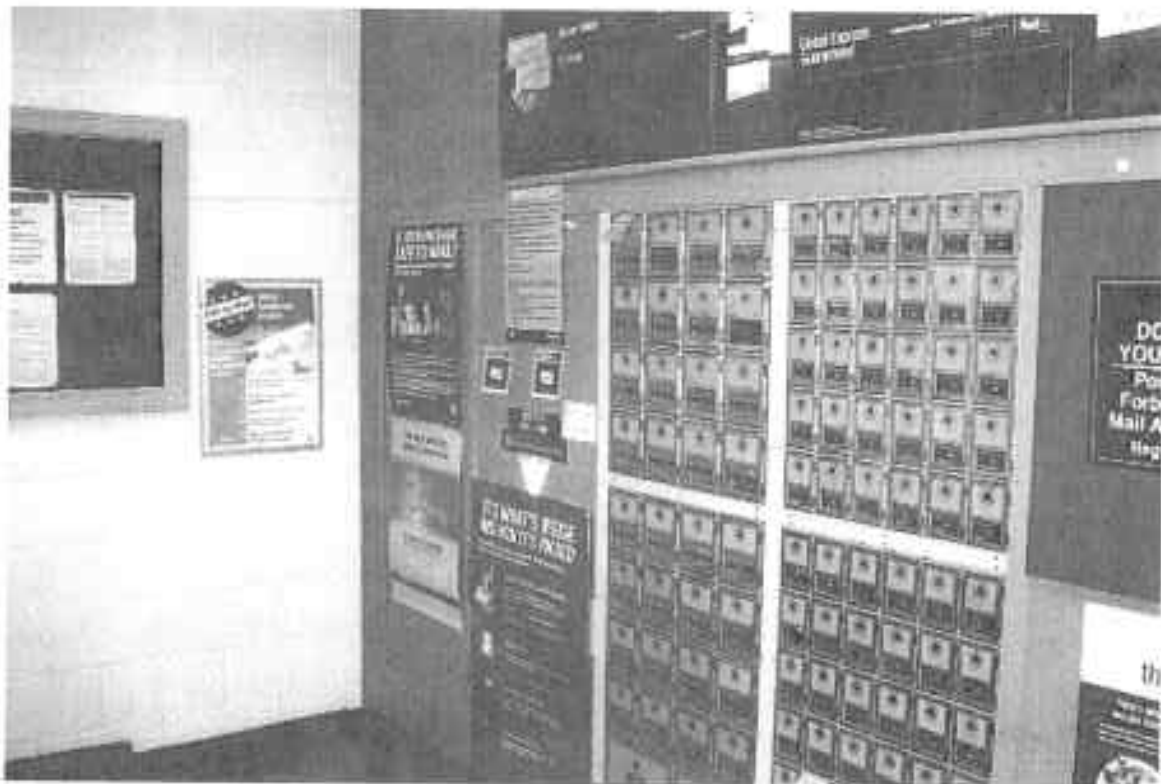
[PO Boxes Online](#)

Service hours may vary. Please  
check link for business hours.











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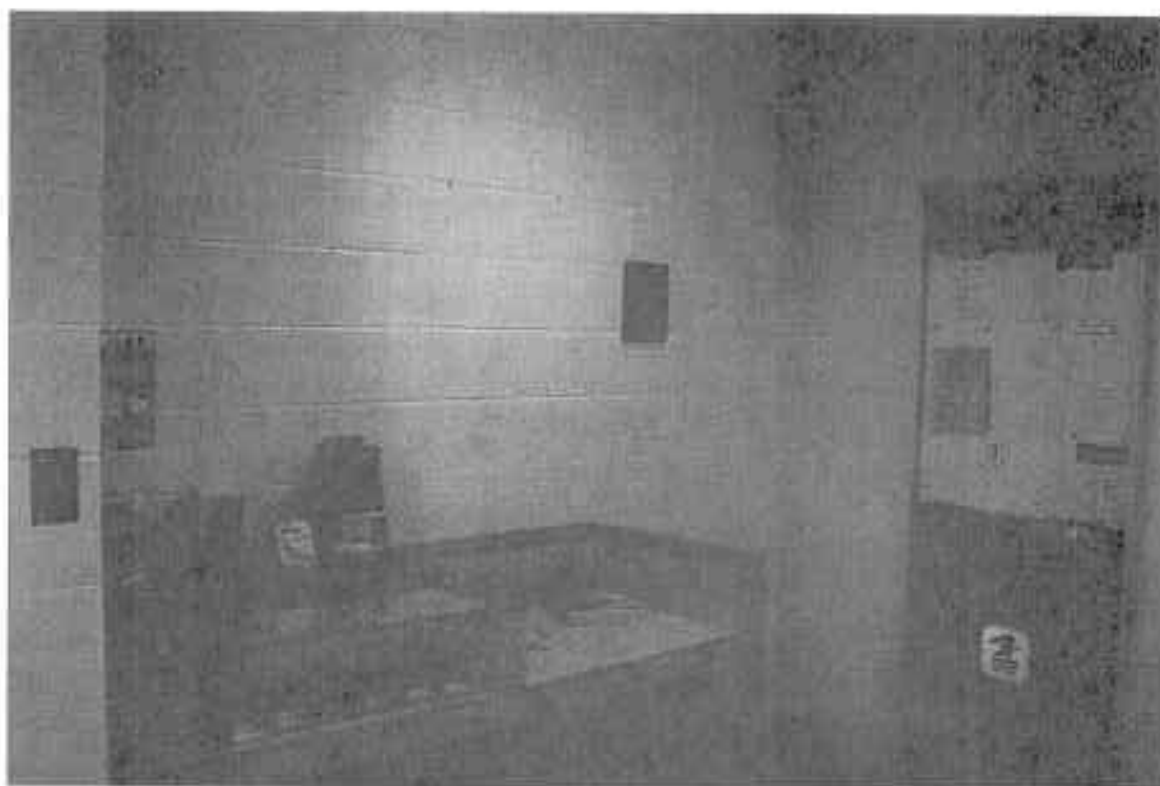
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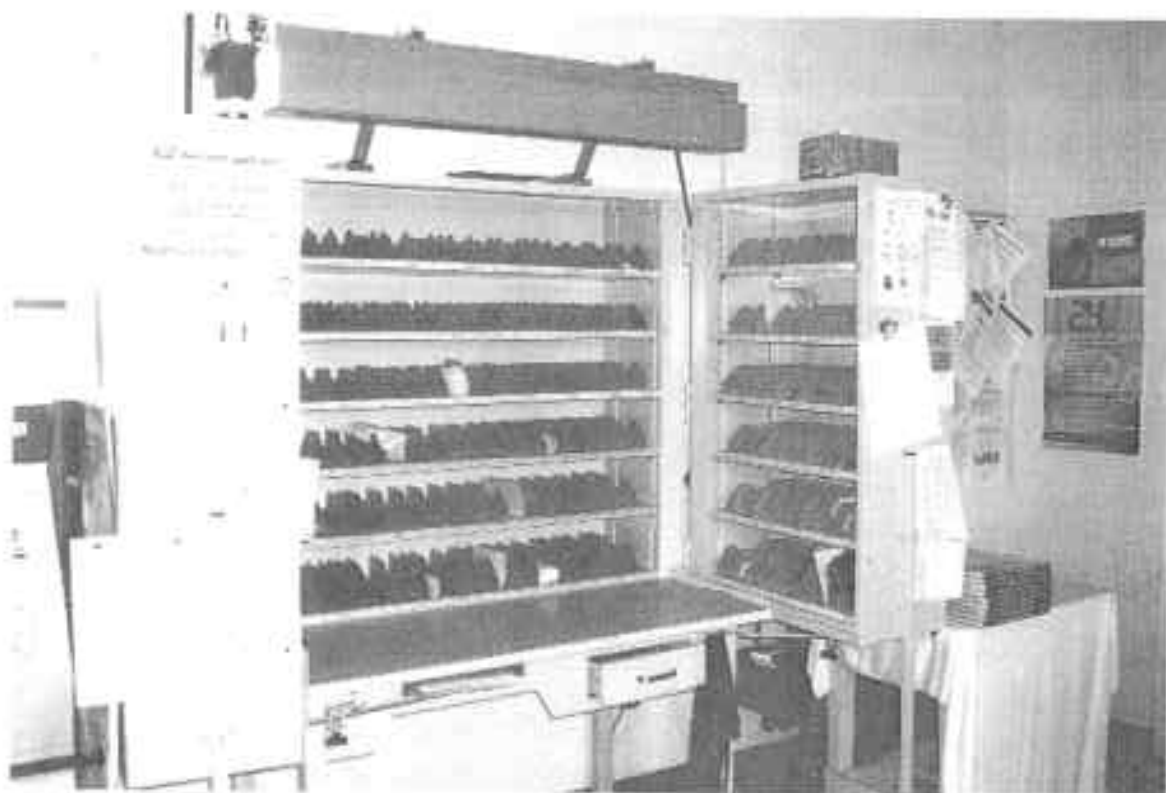
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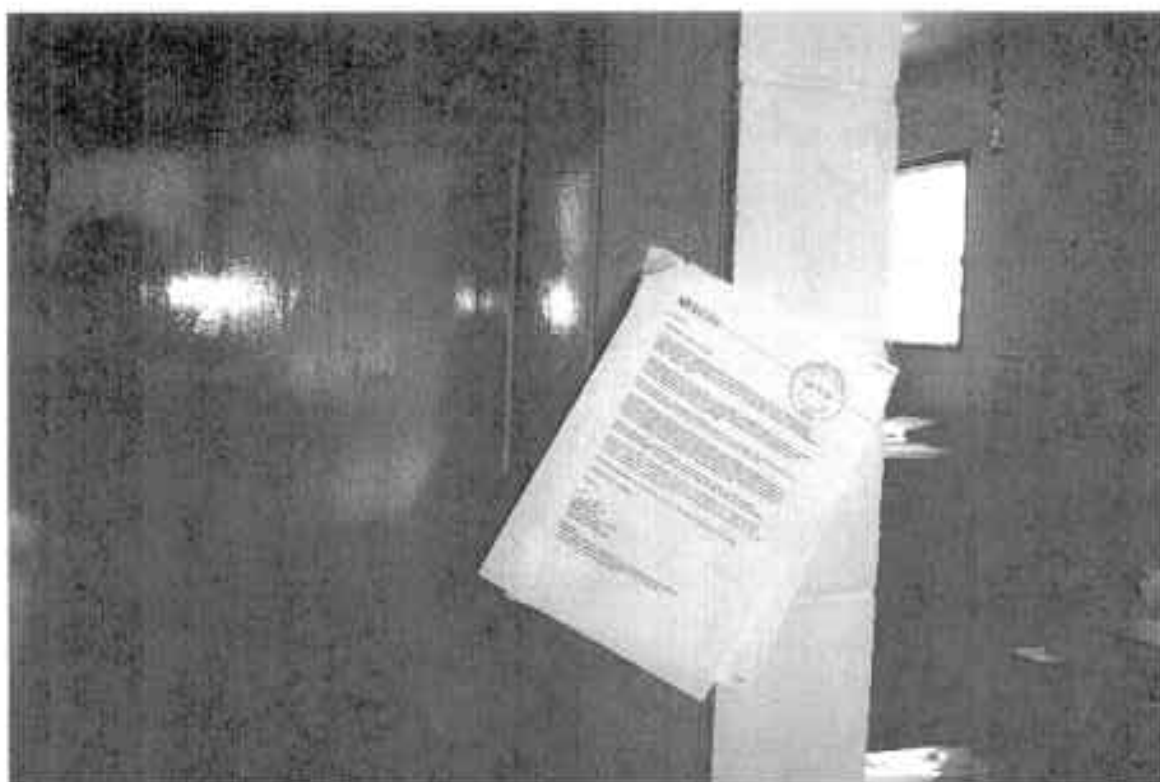
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**PS Form 150, Postmaster Workload Information**

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Post Office, State & Zip Code VELDEN, IN 47580		Postmaster's Signature JKSPD0	Date 02/15/2011
District Office, State & Zip Code GREATER INDIANA PFC, IN 46298		District Manager's Signature KDS770	Date 02/16/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1	Current Office Level		11
2	Finance Number	(1-6)	179008
3	General Delivery Families Served	(7-9)	0
4	Post Office Boxes/Cat Boxes Rented	(10-18)	29
5	Passable City Deliveries	(16-20)	0
6	Administrative Rural Boxes Served	(21-25)	278
7	Intermediate Rural Boxes Served	(26-30)	0
8	Administrative Responsibility from Intermediate Rural Boxes for Other Offices	(31-35)	0
9	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12	Number of Carrier Stations/Branches	(48-49)	0
13	Number of Finance Stations/Branches	(50-51)	0
14	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23	Is Postmaster Lessor for Government Owned Building?	(64)	N
24	Does Office Have MP/SM/SPLSM?	(65)	N
25	Does Office Distribute Food Stamps?	(66)	N

## PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	29	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	379	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be accounting to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and canceling operation?
- Does office separate massed three digit sorted morning mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute post stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: VELPEN  
Office Zip+4: 47590 -9998 District: GREATER INDIANA PFC

## Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>29</u>	X 1.0	=	<u>29</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>278</u>	X 1.0	=	<u>278</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>307</u>

## Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>10</u> units	=	<u>5.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>2.50</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>30.10</u>

Activity WSCs 307 + Revenue WSCs = 30.10 Base WSCs: 337.10 = EAS Grade 11Previous evaluation: EAS grade 11Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JUDY BAYS

JUDY.F.BAYS@USPS.GOV

Printed Name

Signature

GREATER INDIANA PFC District Review Coordinator

02/16/2011

Title

Date

Direct: 1206787  
Phone: 407-305-1100

47590 - 8898  
02/7/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.063)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.876)	Certified Insured Special Service (1.792)	Misc. Services (1.767)	Nonrevenue Services (1.767)
Sat - 01/29	18	4	1	0	0	1	0	5
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	12	1	0	0	0	0	0	6
Tue - 02/01	16	1	1	0	1	1	0	8
Wed - 02/02	16	4	1	0	0	1	0	4
Thu - 02/03	23	0	0	0	1	0	0	4
Fri - 02/04	20	4	1	0	0	1	0	9
Sat - 02/05	12	1	1	0	0	0	0	6
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	24	3	1	0	0	0	0	7
Tue - 02/08	19	1	1	0	0	1	0	6
Wed - 02/09	27	1	1	0	0	1	0	7
Thu - 02/10	22	1	1	0	1	0	0	11
Fri - 02/11	43	0	1	0	0	0	0	16
TOTALS	252	21	10	0	3	6	0	89
Time Factor	X .777	X 1.063	X 1.969	X 5.06	X 2.876	X 1.792	X 1.767	X 1.767
Daily Average	16.3	1.9	1.5	0.0	.07	.09	0.0	8.8
Average Number Daily Transactions:				31.8	Average Daily Rates Workload in Minutes:			30.2

Average Number Daily Transactions:

345

Average Daily Retail Workload in Minutes

302

# Survey of Incoming Mail

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Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4

VELPEN 47590 - 9998

Dates Recorded

01/29/2011 through 02/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/29	736	315	141	63	25	2	0	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	748	494	107	190	13	1	0	0
Tue - 02/01	246	127	31	135	10	3	0	0
Wed - 02/02	413	173	140	150	6	1	0	0
Thu - 02/03	436	69	90	130	8	2	0	0
Fri - 02/04	643	147	57	34	19	1	0	0
Sat - 02/05	644	247	68	97	23	2	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	647	462	73	452	12	3	0	0
Tue - 02/08	315	298	73	32	7	0	0	0
Wed - 02/09	413	98	149	55	15	4	0	0
Thu - 02/10	537	406	65	74	18	2	0	0
Fri - 02/11	476	302	68	79	13	2	0	0
TOTALS	6,254	3,138	1,062	1,491	169	23	0	0
Daily Average	521.2	261.5	88.5	124.3	14.1	1.9	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

TONA Satterfield  
02/11/11

## Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.



# Survey of Dispatched Mail

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Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4 VELPEN 47590 - 9998  
Dates Recorded 01/29/2011 through 02/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/29	87	5	5	0	3	0	0	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	93	5	1	0	1	0	0	0
Tue - 02/01	86	5	3	0	0	2	0	0
Wed - 02/02	69	2	6	0	0	0	0	0
Thu - 02/03	85	8	7	0	0	1	0	0
Fri - 02/04	62	5	1	0	0	0	0	0
Sat - 02/05	81	1	3	0	0	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	106	5	3	0	0	0	0	0
Tue - 02/08	97	4	2	0	0	0	0	0
Wed - 02/09	84	4	4	0	0	0	0	0
Thu - 02/10	98	7	3	0	0	0	0	0
Fri - 02/11	73	5	2	1	0	0	0	0
TOTALS	1,003	56	40	1	169	3	0	0
Daily Average	83.6	4.7	3.3	0.1	14.1	0.3	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

TONG SATTERFIELD  
02/11/11

02/09/2011

OIC/POSTMASTER

SUBJECT: VELPEN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the VELPEN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the VELPEN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JUDY BAYS by 02/23/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>29</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>278</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>307</u>

If you have any comments on alternate means of providing services to the VELPEN customers, please provide them below:

N/A

JUDY BAYS

Post Office Review Coordinator

Comments:

cc: Official Record

**Bays, Judy F - Indianapolis, IN**

DOCKET NO.

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**From:** Satterfield, Tona R - Velpen, IN  
**To:** Wednesday, February 09, 2011 1:56 PM  
**Subject:** Bays, Judy F - Indianapolis, IN  
List of businesses for Velpen Post office Survey

Velpen Post Office- 47590  
List of Businesses for survey  
02/09/2011

Methodist Church ✓  
4117 South State Road 257

Jets Cleaning  
8307 E. Co. Rd 300 S

Dr. Mark Luff  
3084 South State Road 257

Velpen C&D Landfill  
3980 S. St. Rd 257

Becky Steinhart  
Trustee  
2125 South State Road 257

Midwest Damage Appraisals  
4410 S. 3rd Street

Satterfield Body Shop  
10237 E. Division Rd.

Clark Construction  
2085 South State Road 257

Durcholz Trucking  
4862 S. St. Rd 257

Pikeville Church of Christ ✓  
9304E. Co. Rd 725 S

Oakdale Farms  
8038 West 300 N

Traylor Construction  
4477 S. 3rd Street

Jones Landscaping  
9995 E. Co. Rd 650 S

Shamrock Café  
8038 West 150 N

Angie's Baskets  
1777 N. 900 W

Gressland Farms  
167 N 800 W

Harris Elk Ranch  
8307 E. Co. Rd 300 S

Rohleder Dirtworks  
1437 S 800 W

All God's Creature's  
7179 E. Co. Rd 700 S

Lichlyter Farms  
1922 S 800 W

Wehr's Construction  
32 S. 900 W

4-B Farms  
1486 S 800 W

Locust Hills Farm  
8679 W. 160 S

A&R Machinery  
1486 S 800 W

Wninger farms  
1296 S. 900 W

Betty's Tax Services  
5054 South State Road 257

Spraggins Church ✓  
8924 E. Co. Rd 300 S

CupCreek Church ✓  
7662 S. St. Rd. 257

New Liberty Church ✓  
8915 E. Co. Rd 175 S

Wellmeyer Oxygen & Welding  
7469 E. St. Rd. 64

New Lebanon Church ✓  
10240 E. Division Road

Huntingburg Hispanic Church(Zoins Hill) ✓  
8043 E. St. Rd. 64

Windmill Reality  
9867 E. Co. Rd 650 S

dog Pups  
8066 E. Co. Rd. 800 S

Tisdale Lake Assoc.  
9198 E. Tisdale Drive

Lisa Clark (Edward Jones Financial Services)  
7752 S. Co. Rd. 900 E

Excel Cleaning  
7232 E. St. Rd 64

Larry Reisenbeck (Lockhart Fire Dept.)  
1 E. Co. Rd. 700 S

Blue Star Mothers of America  
613 S. St. Rd. 257

DOCKET NO.

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PAGE

47590

13

8

02/09/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VELPEN Post Office, 47590 - 9998, located in Pike County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JUDY BAYS  
Post Office Review Coordinator  
GREATER INDIANA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

---

02/08/2011*Pike County Sheriff's Department**100 S. 4<sup>th</sup> St.**Petersburg, IN 47567-1411*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VELPEN Post Office, 47590 - 9998, located in Pike County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter



JUDY BAYS  
Post Office Review Coordinator  
GREATER INDIANA PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:



Comments/Findings:

*No reports of that nature in the last 12 months**Rhonda R. Stodd, Deputy Motion/Records, 2-9-11*

cc: Official Record

## Post Office Survey Sheet

Post Office Name	VELPEN	ZIP+4	47590-9998
Congressional District	eighth	Date	04/26/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.  
None
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
 

---
3. Lease terms? 30-day cancellation clause? 5 year term 12/01/2010-11/30/2015 @ 6,000 a year.
4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
None
5. List potential CPO sites.  
N/A
6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No  
 If yes, please identify them by name and address.  
Velpen C&D Landfill (has thier own postage meter) 3980 S State Rd. 257 Velpen, IN 47590
7. Which career and noncareer employees will be affected and what accommodations will be made for them?  
OIC-Non-Career RCA-Non-Career RC-Career
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?  
Received by HCR driver @ 6:30 a.m. Dispatched by HCR driver @ 5:00 p.m.

How many Post Office boxes are installed?	96
How many Post Office boxes are used?	29
What are the window service hours?	08:30 - 11:30 - 12:30 - 15:45 M-F
	09:15 - 11:15 S
What are the lobby hours?	7:30-4:30 pm M-F
	8:00am-12 noon S
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.  
No



10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? My personal belongings in office include: two-drawer filing cabinet, hole punch, plastic letter desk tray, small gray wooden table, desk chair, small shredder, paper cutter, electric pencil sharpener, water hose (for cleaning gutters), christmas decorations etc.
11.	List potential CBU/parcel locker sites and distances from present Post Office site. N/A customers will probably go out on route.
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? One has a prosthetic leg and one lady uses a wheel chair and walker and can not write.
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? 37H</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 20, box 2.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 3389</p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 1800</p> <p>f. At what time of the day does the carrier begin delivery to the community?</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less

## Community Survey Sheet

Docket: 1385797

Page No: 16

## Community Survey Sheet

Post Office Name	<u>VELPEN</u>	ZIP+4	<u>47590-9998</u>
Congressional District	<u>ninth</u>	Date	<u>02/09/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Township Board 812-354-2230

Police protection provided by:

Pike County Sheriffs Dept. 812-354-6024

Fire protection provided by:

Jefferson twp. fire dept. 812-354-3806

School location:

no school in Velpen2. What population growth is expected? (Please document your source) *Growth Link*2010 household 2342015 household 217source growth link.26% growth in 5 years

3. What residential, commercial, or business growth is expected? (Please document your source)

N/A

4. History: (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 915.23)? Check with the field real estate office when verification is needed.)

N/A

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

all listed above (mostly retirees/farmers) commuters and self-employed

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?)

bulletin boardwe do all we can for our senior citizens and handicapped to assist themPost

## Highway Contract Route Cost Analysis Form

Docket: 1385797  
Page Nbr: 17

Highway Contract Route Estimated Cost for Alternative Service			
Office Name:	VELPEN		
Office Zip+4:	47590-9998	District:	GREATER INDIANA PFC
1. Enter the number of additional boxes to be added to the route	<input type="text" value="0"/>	x 3.64 hours per year	<u>0.00</u>
2. Enter the number of additional miles to be added to the route	<input type="text" value="0.00"/>	x 10.40 hours per year	<u>0.00</u>
Total time added to the route			<u>0.00</u>
3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			<input type="text" value="0.00"/>
Total additional compensation (HCR hourly rate x total time added to the route)			<u>0.00</u>

## Rural Route Cost Analysis Form

Docket: 1385797  
Page Nbr: 17a

Rural Route Carrier Estimated Cost for Alternative Replacement Service			
Office Name:	VELPEN		
Office Zip+4:	47590-9998	District:	GREATER INDIANA PFC
1. Enter the number of additional boxes to be added to the rural route	<input type="text" value="20"/>		
2. Enter the number of additional miles to be added to the route	<input type="text" value="2.00"/>		
Enter the volume factor	<input type="text" value="2.55"/>		
Total (additional boxes x volume factor)			<u>51.00</u>
3. Enter the number of additional boxes to be added to the rural route	<input type="text" value="20"/>		
Centralized boxes	<input type="text" value="0.00"/>	x 1.00 Min	<u>0.00</u>
Regular L route boxes	<input type="text" value="0.00"/>	x 1.82 Min	<u>0.00</u>
Regular Non-L route boxes	<input type="text" value="20.00"/>	x 2.00 Min	<u>40.00</u>
Total additional box allowance			<u>40.00</u>
4. Enter the number of additional daily miles to be added to the rural route	<input type="text" value="2.00"/>	x 12 Mileage Standard	<u>24.00</u>
Total additional minutes per week			

		(miles carried to two decimal places)	<u>115.00</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>115.00</u>	x 52 Weeks <u>5,980.00</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>5,980.00</u>	/ 60 Minutes <u>99.67</u>
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>34.00</u>	
	Total Annual Cost (additional annual hours x rural cost per hour)		<u>3,388.67</u>
8.	Enter lock pouch allowance (if applicable yearly cost)		<u>0.00</u>
	Total annual cost for alternate service (annual cost minus lock pouch allowance)		<u>3,388.67</u>

2799- CBU

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared  04/06/2011																								
2. Post Office Name VELPEN		3. State and ZIP + 4 Code IN 47500-0000																										
4. District, Customer Service GREATER INDIANA PFC	5. Area, Customer Service GREAT LAKES	6. County Pose	7. Congressional District eighth																									
8. Reason for Proposal to Discontinue Postmaster was promoted on January 3, 2009. Service needs in the community show a decline. The Postal Service feels that with this minimal workload that the rural or RCR delivery will continue to provide effective and regular service to the community.		9. PO Emergency Suspension (reason and date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 01/03/2009  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (100)EAS-11 Downloaded from EAS-11  d. No. of Clerks: 0 No. of Career: 0 No. of Non-Career: 0 e. No. of Others: 2 No. of Career: 0 No. of Non-Career: 2		a. Time M-F 08:30 - 11:30 - 12:30 - 1E:45 Sat 09:15 - 11:15 b. Lobby Time M-F 7:30-4:30 pm Sat 8:00am-12 noon Total Window Hours Per Week 33.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 25 c. City Delivery 0 d. Rural Delivery 278 e. Highway Contract Route Box 0 f. Total 303 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 21.90		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>782</td> <td>88</td> </tr> <tr> <td>b. Newspaper</td> <td>212</td> <td>3</td> </tr> <tr> <td>c. Parcel</td> <td>58</td> <td>2</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>1,010</td> <td>93</td> </tr> <tr> <td colspan="2">f. No. of Postage Meters 1</td> <td></td> </tr> <tr> <td colspan="2">g. No. of Permits 0</td> <td></td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	782	88	b. Newspaper	212	3	c. Parcel	58	2	d. Other	0	0	e. Total	1,010	93	f. No. of Postage Meters 1			g. No. of Permits 0		
Types of Mail	Received	Dispatched																										
a. First-Class	782	88																										
b. Newspaper	212	3																										
c. Parcel	58	2																										
d. Other	0	0																										
e. Total	1,010	93																										
f. No. of Postage Meters 1																												
g. No. of Permits 0																												
Finances a. FY 2008 2009 2010		Receipts \$ 19,373 \$ 26,397 \$ 13,487	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33,458	c. PM Fringe Benefits (33.5% of b.) \$ 11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (Leased Expiration Date) 10/03/2015 Annual Lease \$ 6000 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain																												
17. Schools, Churches and Organization in Service Area No. 7 See Item 13		18. Administrative/Emancipating Office (Proposed): Name OTWELL PO EAS Level 13 Miles Away 0.3 Window Service Hours M-F 08:00-11:30am & SAT 09:45-10:45 am Lobby Hours M-F 24 SAT 24 PO Boxes Available 66																										
19. Businesses in Service Area No. 12 See Item 13		20. Nearest Post Office (if different from above): Name OTWELL PO EAS Level 13 Miles Away 0.3 Window Service Hours M-F 08:00-11:30am & SAT 09:45-10:45 am Lobby Hours M-F 24 SAT 24 PO Boxes Available 66																										
21. Prepared by																												
Printed Name and Title JUDY BAYS		Signature JUDY BAYS		Telephone No. AC ( ) (317) 870-8594																								
PO Discontinuation Coordinator Name JUDY BAYS		Location INDIANAPOLIS, IN																										

A. Office

Name: VELPEN State: IN Zip Code: 47590  
Area: GREAT LAKES District: GREATER INDIANA PFC  
Congressional District: eighth County: Pike  
EAS Grade: 11 Finance Number: 179009  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Judy Bays  
Title: GREATER INDIANA PFC Post Office Review Coordinator  
Tele No: (317) 870-8594

Date: 03/22/2011  
Fax No: (317) 870-8594

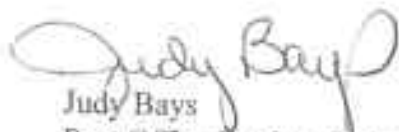
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02/23/11

OIC/POSTMASTER

SUBJECT: VELPEN Post Office

Enclosed are questionnaires addressed to customers of the VELPEN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/11/11 for further review.



Judy Bays  
Post Office Review Coordinator  
Enclosures



02/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the VELPEN Post Office was promoted on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 31.80 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at VELPEN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the OTWELL PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OTWELL PO, located 8.3 miles away. Hours of service at this office are 08:00- 03:45, Monday through Friday, and 08:45 10:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Velpen General Baptist Church, 4522 S.State Rd. 257, Velpen, IN 47590 on 03/17/2011 from 2pm to 4pm, to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Alice Goepfner, Postmaster of Otwell at (812) 354-2700.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Tangela Bush".

TANGELA BUSH  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46295-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate),  
Summary of Post Office change regulations



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
- ☐ Personal needs
- ☐ Banking
- ☐ Employment
- ☐ Social needs

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5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

### MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

## Cluster Box Units

CKET NO.

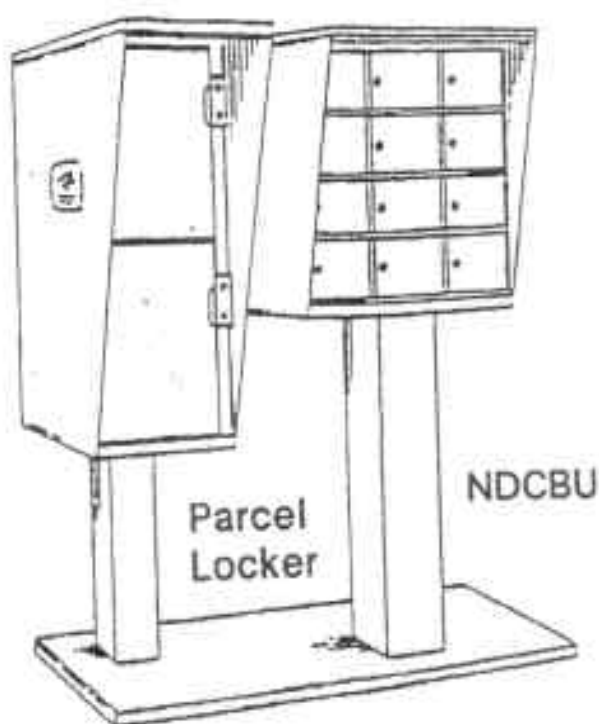
EM NO.

AGE

47590

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5



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

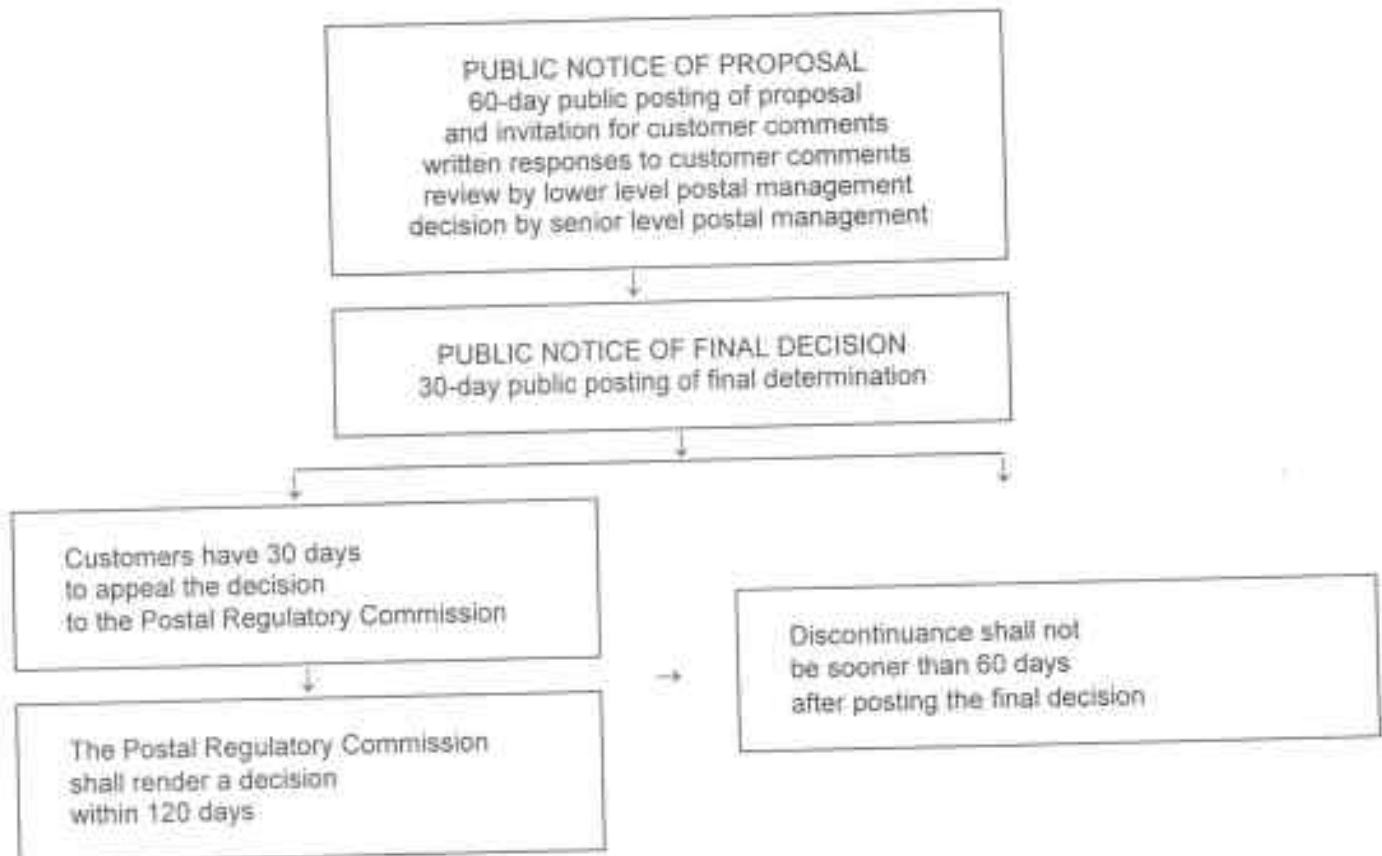
Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
<b>Postal Services</b>				
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material				
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no charge to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Jasper, IN

☒ Personal needs

Jasper, IN

☒ Banking

Jasper, IN

☒ Employment

Jasper, IN

☐ Social needs

## Customer Questionnaire

5. Do you currently use local businesses in the community?

☐ Yes ☒ No **There is none**

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

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2

Name: L. Joe Masters

Address: P.O. Box 33 Velpen, IN 47590

Telephone: 812-354-2284

Date: 3-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/16/2011

L. JOE MASTERS  
PO BOX 33  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998



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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services:	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> → YR. - 2
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> → YR. - 2
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> → YR. - 2
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

PICK UP MAIL FOR OLD FOLKS Sometimes

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☒ YES ☐ NO

FOR INFORMATION

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Get Groceries at JASPER, IN.

☒ Personal needs

Go Doctor & Hospital at Evansville, IN

☐ Banking

☐ Employment

☐ Social needs

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No maybe

Name:

Shirley PANCAKE

Address:

PO Box 43 Velpen, TN. 47590

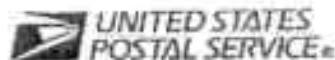
Telephone:

812-354-3715

Date:

3-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/16/2011

SHIRLEY PANCAKE

PO BOX 43

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

*Tangela Bush*  
Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN 46298-9998

## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Reselling/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs
Jasper
all

# Customer Questionnaire

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Rita McCain

Address:

405 S 800 W Helper UT 47590

Telephone:

309 4653

Date:

2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/01/2011

RITA MCCAIN

405 S 800 W  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resending postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I use the Ireland Post Office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☐ Banking☐ Employment☒ Social needs

Customer Questionnaire

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5. Do you currently use local businesses in the community?  
☒ Yes ☐ No  
If yes, would you continue to use them if the Post Office is discontinued?  
☒ Yes ☐ No

Name: Keith Eckert

Address: 1909 N 920 W Kulpco Ia. 47590

Telephone: 812 634-9555

Date: 2/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





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03/01/2011

KEITH ECKERT

1909 N 900 W  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

OTWELL, INDIANA & JASPER, IN. post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: \_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	<u>JASPER IN.</u>
<input checked="" type="checkbox"/> Personal needs	<u>JASPER IN.</u>
<input checked="" type="checkbox"/> Banking	<u>JASPER, IN</u>
<input checked="" type="checkbox"/> Employment	<u>JASPER, IN</u>
<input checked="" type="checkbox"/> Social needs	<u>JASPER, IN</u>

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Will & Cheryl L Satterfield  
Address: 1660 N. 900 West  
Telephone: 812-634-1180  
Date: Feb. 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Feb 28, 2011

DEAR SIR;

I NEVER USE THIS POST OFFICE  
DUE TO PROBLEMS IN THE PAST.  
I THINK IT WOULD BE A GOOD  
START ON SAVING MONEY IF THE  
VELPEN POST OFFICE WAS CLOSED.  
I'M SURE THERE ARE OTHERS  
THAT COULD BE CLOSED ALSO.

THANK YOU.  
Will Satterfield



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03/01/2011

WILL & CHERYL SATTERFIELD

1660 N 900 WEST  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Huntingburg, Ind. 47542

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Gasper, Ind. 47542 Huntingburg, Ind. 47542

☒ Personal needs " "

☒ Banking Huntingburg, Ind. 47542

☒ Employment " "

☒ Social needs Gasper, Ind. 47542 Huntingburg, Ind. 47542

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Allan &amp; Carol Witte

Address:

8462 S. Cr. 1000 E.

Telephone:

(312) 536-3202

Date:

3-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To whom it may concern.

I really hate to see our Post Office  
close because it is so handy to have  
the mail delivered to the house I  
would prefer you stop Sat. delivery

I would like to know if our  
addresser will change.

Thank you  
Carol J. Witts





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20

03/10/2011

ALLAN &amp; CAROL WITTE

8462 S CR 1000 E  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

J. Tangela Bush  
Manager, Post Office Operations  
18 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resending using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*I work in Ottwell. Ottwell is 5 miles. Velpen is about 8 miles.*

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: \_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

*(Velpen?)*

☒ Shopping - *Petersburg, Jasper & Washington*

☒ Personal needs - *Petersburg, Jasper*

☒ Banking - *Jasper*

☐ Employment - *Ottwell*

☒ Social needs - *Petersburg & South - Tell City, Evansville*

Customer Questionnaire

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No (Chapel + Petersburg)  
If yes, would you continue to use them if the Post Office is discontinued?  
☐ Yes ☐ No

Nothing in Velpen,  
Except the post office.

Name: Amber + Tom Leche

Address: 91235 East C.R. 100 South, Velpen, W 47590

Telephone: 812-582-1026

Date: Feb 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To Whom it may Concern,

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Honestly, I see no reason to keep the Velpen post office open. The only concern I have is the older people who depend on it for stamps etc. Many don't drive so they can walk to the Velpen P.O. from their homes in Velpen.

The Otwell P.O. needs to have longer hours on Saturday! Also, the 1 1/2 hr lunch is a little inconvenient for most people.

Thank you for your time & Consideration,

Amber Beale



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03/10/2011

AMBER &amp; TOM LEEHE

9635 EAST CR 100 S

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

*for* Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9986

1. Please check the appropriate box to indicate whether you used the VELDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

100000 & 30000

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: \_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ NoName: BART & SUE PRISTICKAddress: 1869 N 900 WTelephone: 634-3539Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Vernal Post Office will have little  
if any affect on us. Except if we have  
to change our address.



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03/10/2011

BART & SUE PITSTICK

1869 N 900 W  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9988



As a person who has worked for a company  
 - understand that for a company, to survive  
 they must cut out waste. If it will  
 put it out of business, I for one under-  
 stand that having the Velpen post office  
 is really wasteful. I do use it for  
 getting stamps and mailing letters if I  
 miss my mail carrier. Although I hate  
 to see the person be out of a job and  
 I know there are elderly people who use  
 the post office. Our town is very small  
 and can understand the reasoning behind  
 closing it. I use the mail to deliver  
 all of letters weekly but I know that  
 while out of errands I can get stamps  
 and my express mail and insurance  
 on packages at other local post offices.  
 One problem that I have run into and  
 others have it alot of post offices only  
 had one person at a window and sometimes  
 cause people to stand in line for service.  
 But yet I also know that it would be  
 costly to have 2 people at the window  
 at most post offices in our area because  
 it only gets busy a few times a day.

1.  
And we all need to realize that it is pg 2  
only the right thing to only have one  
~~the~~ person at the window for cost  
reasons. We all get in a hurry and  
want things done now, but we are spoiled  
and unreasonable. Actually the set up  
is good and doing things this way  
helps keep the cost down for us and  
helps so that you can get in the  
black instead of red. Sometimes we  
get mad but if we stop and look at  
the reasonings behind the decision we  
will see that the right thing is being  
done.

Thank you for cutting out waste and  
trying to keep cost down. I use the  
US mail several times a week and glad  
I have it to use. I hope you will  
try to let people know and I hope  
they see that change is needed to  
help your side of things with the  
money. For you and us

Have A wonderful Beverly Ebert  
Day ☺

## Postal Service Customer Questionnaire

COUNTER NO.

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	2 <input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> sometimes
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> sometimes
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Otwell, Petersburg + Jasper while out doing errands and doctors app.

3. If you previously received carrier delivery, there will be no charge to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	Jasper
<input checked="" type="checkbox"/> Personal needs	Jasper Petersburg
<input checked="" type="checkbox"/> Banking	Otwell Petersburg
<input type="checkbox"/> Employment	
<input checked="" type="checkbox"/> Social needs	Petersburg Church

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

in Otwell

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Uelpeu only has post office

ZIP CODE

47590

TELEPHONE

29

DATE

29

Name: Beverly A. Eiler

Address: 4715 S. Fourth St

Telephone: 812-354-2854

Date: 3-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



REQUEST NO.  
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03/10/2011

BEVERLY EILERT

4715 S FOURTH ST  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

cc: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resending/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain: _____				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Evansville, Jasper, Huntington

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: \_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping H'burg, Evansville, Jasper  
☒ Personal needs H'burg, Evansville, Jasper  
☒ Banking - H'burg  
☒ Employment Evansville + Jasper  
☒ Social needs H'burg, Evansville, Jasper

### Customer Questionnaire

~~SECRET NO.~~

47590

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5. Do you currently use ~~local~~ businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

## Narrative

Jerome + Kathleen Oser

Address

9417 E. ST. Rd. 64, Velpen IN. 47590

Telephone:

812-536-2697

Date: \_\_\_\_\_

3-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

March 5, 2011

To Whom it may concern:

Our home is 8 miles west of Huntingbury on Hwy 64. We have had excellent service from the Velpen post office for the last 12 years. Service has been excellent from the highway route carriers also.

We understand times require tightening the belt & would not be against closing the Velpen post office. However we would like for our mail to come from Huntingbury rather than Otwell due to that facility being 15+ miles from us and Huntingbury only eight. We like getting our mail by 12:00 noon, the present delivery time.

Sincerely

Gerome & Kathleen Dea





FOCKET NO.

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03/10/2011

JEROME &amp; KATHLEEN OSER

9417 E ST RD 64  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about where the route should emanate from. The delivery route has and will be carefully reviewed to ensure that the most cost-efficient service is provided. Your mail may continue to come from Huntingburg. It is likely only the customers without delivery will be impacted.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

cc: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Resending/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO  
Work in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Customer Questionnaire

SECRET NO.

47590

ITEM NO.

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DATE

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: John + Cathy Fullington

Address: 10506 E 250 S

Telephone: 812-481-5260

Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

JOHN &amp; CATHY FULLINGTON

10506 E 250 S  
VELPEN, IN 47580

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

CHECK NO.

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

TICKET NO.

ITEM NO.

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47590

82

34

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to have to  
change my address on  
everything. Would we still  
remain a Velgen address.



POCKET NO.

ITEM NO.

PAGE

47590

22

48

03/10/2011

JOY LEE

9188 E 200 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address may continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO

on the way to shop in Huntington, W.V.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs



5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kate & Brian Abrell

Address: 8066 E 800 S, Velpen, IN 47590

Telephone: 812-536-3574

Date: 3/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO.

47590

ITEM NO.

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03/10/2011

KATE &amp; BRIAN ABRELL

8066 E 800 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
<b>Postal Services</b>				
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

POST NO.

FIRM NO.

DATE

47590

82

95

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kevin Beadles

Address: P O Box 1 Velpen, IN 47590

Telephone:

Date: 3-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It Does not matter to me  
if the Velpen Post office closes.



CQUEST NO.

ITEM NO.

12

47590

22

46

03/10/2011

KEVIN BEADLES

PO BOX 1

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

TEST NO.

4590

COMP.

22

FE

49

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                   | Monthly                  | Never                               |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
- Occasionally yes, not necessarily monthly*

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other: ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Jasper

☒ Personal needs

Jasper Huntingburg

☒ Banking

Huntingburg

☒ Employment

Oswell

☒ Social needs

Jasper

JACKET NO.

ITEM NO.

47590

22  
98

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Kim Russell

Address:

8804 E CR 700 S, Velpen, IN 47590

Telephone:

(812) 536-3247

Date:

2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BOOKLET NO.

ADDITIONAL NO.

47590  
22  
24

03/10/2011

KIM RUSSELL


8804 E CR 700 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

 Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Reseting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We live closer to Jasper or Ireland than Ottwell and are in Dubois Co and would prefer that if our address HAS TO change that it not remain in Pike County, but rather in Dubois County.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kurt & Andrea Rohleder

Address: 1437 South 800 West Velpen IN 47590

Telephone: 812-482-5877

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CHECK NO.

ITEM NO.

02

47590

28

52

03/10/2011

KURT &amp; ANDREA ROHLEDER

1437 S 800 W  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

*fb* Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	Annually
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

my office is across the street from the Jasper Post Office (18 min from my home)

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Jasper / Petersburg / Evansville  
same  
Petersburg, Hannington, Evansville  
Jasper & surrounding counties' seats,  
Petersburg  
Jasper & Evansville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Velpen does Not have any known Businesses

to my knowledge  
JACKET NO. 47590  
ITEM NO. 22  
PAGE 31

Name:

Mark & Elisabeth Luff

Address:

3084 S. State Rd 257 Velpen 47590

Telephone:

(812) 354-8789

Date:

2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Primary concern -

- \* Hassle involved in changing one address
- \* expense & time to get new Stationery, address stamp, etc. for new address
- \* lost or returned mail as a result of 'missing' to a business / friend of a change of address.

Will the Post Office increase to forwarding time since this change is due to Post Office action & Not personal choice?



POCKET NO.

ITEM NO.

PAGE

47590  
22  
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03/10/2011

MARK &amp; ELIZABETH LUFF

3084 S STATE RD 257  
, 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

BUCKET NO.

FORM NO.

47590

22

56

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

All we have nothing left in town - now you want to take our Post office too!

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

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Name: Sam & Marilyn Beadles

Address: PO Box 14 Velpen, TX 47590

Telephone: 1-812-354-2218

Date: 2-28-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

You people need to keep the  
Small Community Post Offices +  
Start your Budget cuts from the  
top down. How much money  
do the top personal in charge  
get by shutting down our local  
Postoffice?  
Leave our office open.!



BUCKET NO.

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02/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the VELPEN Post Office was promoted on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 31.80 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at VELPEN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the OTWELL PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OTWELL PO, located 6.3 miles away. Hours of service at this office are 08:00- 03:45, Monday through Friday, and 08:45 10:45 on Saturday. Post Office box service is available at this location at the same fees.

*Do I get this free - I'd  
Now*

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Velpen General Baptist Church, 4522 S.State Rd. 257, Velpen, IN 47590 on 03/17/2011 from 2pm to 4pm. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Alice Goeppner, Postmaster of Otwell at (812) 354-2700.

*OIC - Not Postmaster*

Thank you for your assistance.

Sincerely,

*Tangela Bush*

TANGELA BUSH  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

Enclosures:  
Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate),  
Summary of Post Office change regulations



PERMIT NO.  
FROM NO.  
100

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03/22/2011

SAM & MARILYN BEADLES

PO BOX 14  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

REC.

## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☒ Social needs

Jasper, In

Jasper In

Jasper In

Retired

Jasper In

Jasper

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

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Name: David Camp

Address: 4271 S. St M 257

Telephone: 812-354-2215

Date: 3-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1. We live 7 miles from Otwell Post office  
and we do not pass the Otwell Post office  
often.

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2. There are a lot of people that live 15 miles one  
way from the Otwell office - Get money?

3. They have added improvement to the Velpen  
Post office in the last few weeks - Why?

4. Isn't there still a 5 yr. lease on the building?  
15. Why couldn't the Velpen P.O. stay open on a  
Part Time basis?

16. There are a lot of elderly citizens that live/use the  
Post office - That would be a handicap for them - for sure

17. Velpen P.O. is a newer building than Otwell + a lot  
more accessible - Big paved parking lot, etc. versus  
Otwell with no parking lot - Have to park on road -



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03/22/2011

DAVID CAMP

4271 S STATE ROAD 257  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis was conducted in and determined the hours of service per week. The Administrative office will provide at least the same number of window service hours as the post office.
- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Facilities will work with the landlord on the lease and then the building will go back to the landlord. Improvements are budgeted several years in advance. This study was initiated after the improvements were approved.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

*for:* Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

Postal Service Customer Questionnaire

TICKET NO.

MAIL NO.

PAGE

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
- ☒ Personal needs
- ☒ Banking
- ☒ Employment
- ☐ Social needs

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: KEVIN A. BEADLES

Address: P.O. Box 1 VELPEN, IN. 47590

Telephone: 812.430.3778

Date: 3-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I BELIEVE CLOSING THE POST OFFICE WOULD BE TERRIBLE FOR THE TOWN OF VELPEN. IT IS THE ONLY THING WE HAVE LEFT IN THIS SMALL TOWN. ALOT OF PEOPLE DEPEND ON IT. ALSO WE HAVE THE ELDERLY PEOPLE THAT WE WOULD CONSIDER, IT'S THE ONLY POST OFFICE THEY HAVE KNOWN FOR ALONG TIME. AND ATLEAST THEY CAN GO A SHORT DISTANCE AND GET THEIR MAIL AND WHAT THEY NEED. AND WE ALSO HAVE TWO PEOPLE IN THE POST OFFICE -(TONA SITTERFIELD & ED GRAY) WHO CARES ABOUT THE PEOPLE, THEIR JOB, THE OFFICE, AND BOTH ARE VERY HELPFUL. SO I'M ASKING YOU PLEASE DON'T CLOSE OUR POST OFFICE.

Kevin A. Beadles





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03/22/2011

KEVIN BEADLES

PO BOX 1

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

ja  
Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |                  |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | from RR delivery |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |                  |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                  |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                  |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | occasional       |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |                  |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Don't send       |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                  |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |                  |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- |          |                              |  |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |  |                                |
|--|--------------------------------|
| <input checked="" type="checkbox"/> Shopping       | Huntingburg or Jasper          |
| <input checked="" type="checkbox"/> Personal needs | Huntingburg or Jasper          |
| <input checked="" type="checkbox"/> Banking        | Huntingburg                    |
| <input type="checkbox"/> Employment                | N/A                            |
| <input checked="" type="checkbox"/> Social needs   | Church @ Mt Pisgah Augusta, Ga |

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

none here

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Sharon Kendall

Address:

9812 E. Co. Rd. 725 S. Velpen, In 47590

Telephone:

812-536-3518

Date:

3/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/22/2011

SHARON KENDALL

9812 E CO. RD 725 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

*for* Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

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## Postal Service Customer Questionnaire

ON OCCASION  
WHEN NEEDED

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

Locating someone's living area,  
Source of general public information

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☐ YES ☒ NONot without having to divert  
from my direct route

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Depends on needs: Ottwell, Washington, P-burg-Jasper, Vincennes, H-burg, Evansv.
- ☒ Personal needs Petersburg, Jasper, Huntingburg
- ☒ Banking Petersburg, Ottwell, Jasper, Washington
- ☐ Employment \_\_\_\_\_
- ☒ Social needs Jasper, French Lick, Washington, Huntingburg, Ottwell

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5. Do you currently use local businesses in the community?

☐ Yes ☐ No *There are none - just churches*

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

*Martha L. Risley*

Address:

*4117 S. St. Rd. 257, Velpen, IN 47590*

Telephone:

*812-354-2220*

Date:

*3-16-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since my father was affiliated with this post office for about 40 years as a substitute carrier, it was very important in our lives. His salary was a cash supplement to sparse farm income to support parents, five children, and a pair of grandparents. We had a healthy respect and appreciation for his job - and he was good at it! (If the road was too muddy to drive, he'd walk; too water covered, he'd try another way around; at least once he delivered part of the route using our John Deere tractor; once when the snow-plow had pushed drifts so that he couldn't drive to the mail-boxes (and I had no school) I went with him so that I could get out on the rider's side of the vehicle and place the mail in the boxes.)

Closing the Velpen Post Office would be the end of having any public, common gathering place in Velpen, Ind.  
*How Sad!*



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03/22/2011

MARTHA RISLEY

4117 S STATE ROAD 257

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

not  
Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Ofsted

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☐ Banking☐ Employment☐ Social needs



Customer Questionnaire

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Adrian Boyd - Velpen Trucking & Disposal

Address: 3980 S SR 257, Velpen, IN

Telephone: 812 354 3280

Date: 2-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

ADDEY BOYD

3980 S SR 257

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
- ☒ Personal needs
- ☒ Banking
- ☐ Employment
- ☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

CHECK NO.

TEAM NO.

YES

47590

22

77

Name: ALLEN D HANSELMAN

Address: 6048 SO PO RD 1075E WELPEN, IN 47590

Telephone: 812 536 3492 1075E

Date: 2-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SOCKET NO.

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03/10/2011

ALLEN HANSELMAN

6048 S COUTNY RD 1075 E  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

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DATE

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Grellard, IN

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
- ☒ Personal needs
- ☒ Banking
- ☒ Employment
- ☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

POST NO.

NAME

AGE

47590

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80

Name:

Andrea Evans

Address:

4884 S. State Rd. 257 Velpen, IN

Telephone:

354-1990

Date:

3-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

ANDREA EVANS

4884 S STATE RD 257

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

J.B.: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998



## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

# Customer Questionnaire

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Anthony + Barbara Kendall

Address: 4721 S. St. Rd. 257

Telephone: 812-354-8051

Date: 2-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

ANTHONY &amp; BARBARA KENDALL

4721 S ST RD 257

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> 1 Time	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Jasper
- ☒ Personal needs Jasper
- ☒ Banking Jasper - Ireland
- ☒ Employment Ireland
- ☒ Social needs Jasper

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Brad Werner

Address: 1434 S 900 E Velpen IN 47590

Telephone:

Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

BRAD WERNER

1434 S 900 E  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

USE JASPER OR OTWELL

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping JASPER
- ☒ Personal needs
- ☒ Banking OTWELL IRELAND
- ☒ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

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Name: CRYSTAL HANEBUTT

2167 S STRD 257

Address: VEZPEN, W 47590

Telephone: 812-354-2721

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





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03/10/2011

CRYSTAL HANE BUTT

2167 S STATE RD 257  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

per: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

IN MY AREA ANYTIME THEY NEED IT.

HELPING LOCAL PEOPLE

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping JASPER, OAKLAND CITY, HUNTINGBURG☒ Personal needs WORK, SPORTS, MEDICATION, HUNTING☒ Banking JASPER☒ Employment JASPER, CRANE☐ Social needs

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5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DANIEL R. + CAROL J. NEUKAM

Address: 7108 EAST COUNTY Rd 700 SOUTH

Telephone: 812-296-1720

Date: 03-06-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/10/2011

DANIEL &amp; CAROL NEUKAM

7108 EAST COUNTY ROAD 700 SOUTH  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

per: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

a. Buying Stamps

Daily

☐

Weekly

☐

Monthly

☒

Never

☐

b. Mailing Letters

☒☐☐☐

c. Mailing Parcels

☐☐☐☐

d. Pick up Post Office box mail

☐☐☐☐

e. Pick up general delivery mail

☒☐☐☐

f. Buying money orders

☐☐☐☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☒☐

h. Sending Express Mail

☐☐☐☐

i. Buying stamp-collecting material

☐☐☐☐

## Other Postal Services

a. Entering permit mailings

☐ YES☐ NO

a. Resetting/using postage meter

☐ YES☐ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES☐ NO

b. Using for school bus stop

☐ YES☐ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES☐ NO

If yes, please explain:

d. Using public bulletin board

☐ YES☐ NO

e. Other

☐ YES☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Daniel + Sherry Schmitt

Address: 8224 E 800 S Velpen dn

Telephone: 812-536-3256

Date: 3-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BUCKET NO.

ITEM NO.

47590  
22  
96

03/10/2011

DANIEL &amp; SHERRY SCHMITT

8224 E 800 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

47590  
20  
97

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	JASPER IN
<input checked="" type="checkbox"/> Personal needs	JASPER IN
<input checked="" type="checkbox"/> Banking	HUNTINGBURG IN
<input type="checkbox"/> Employment	
<input type="checkbox"/> Social needs	



5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

SECRET NO.

FORM NO.

47590

22

98

Name: STANLEY RIESENBECK

Address: 7328 S. CR 900E

Telephone: 812-354-4317

Date: 3-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BOOKET NO.  
ITEM NO.

47590  
28  
99

03/14/2011

STANLEY RIESENBECK

7328 S CR 900 E  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

BOOKET NO.

ITEM NO.

47590

22

100

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never	Some
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	---	-----------------------------

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

<input type="checkbox"/> Better	<input type="checkbox"/> Just as Good	<input type="checkbox"/> No Opinion	<input type="checkbox"/> Worse
---------------------------------	---------------------------------------	-------------------------------------	--------------------------------

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> Shopping	
<input checked="" type="checkbox"/> Personal needs	
<input checked="" type="checkbox"/> Banking	
<input type="checkbox"/> Employment	
<input checked="" type="checkbox"/> Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

BUCKET NO.

HIS NO.

3

47590

88

101

Name: LARRY RiesenbeckAddress: 8891 FICO RD. 700 S. Velper IN. 475Telephone: 1-812-536-5052Date: 3-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



BOOKET NO.  
SERIAL NO.

47590  
22  
102

03/14/2011

LARRY RIESENBECK

8891 E CO RD 700 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

REGISTRATION NO.

47590

22

103

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I live closer to Ireland Post Office. I would take 20 min. longer + out of my way to go to Velpen, and that's I way.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

CKET NO.

CKET NO.

47590

28

109

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

April Full

Address:

8575 W. 150 N. Velpen IN 47590

Telephone:

634-9032

Date:

2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO.

ITEM NO.

PAGE

47590

28

105

03/14/2011

APRIL FOLL

8575 W 150 N  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998



## Postal Service Customer Questionnaire

47590  
22  
106

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
<b>Postal Services</b>				
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I DELIVER FEDEX TO POST OFFICES IN PERRY COUNTY EVERY WORK DAY

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	JASPER + PETERSBURG
<input checked="" type="checkbox"/>	Personal needs	EVANSVILLE - DR.S.
<input checked="" type="checkbox"/>	Banking	5/3 + GERMAN AMERICAN IN JASPER
<input checked="" type="checkbox"/>	Employment	EVANSVILLE
<input checked="" type="checkbox"/>	Social needs	PETERSBURG + JASPER

22  
107

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DEBRA HARRIS

Address: 5307 E CORD SW UELPEN IN 47590

Telephone: 789 2385

Date: 3/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO.

ITEM NO.

AGE

47590  
22  
108

03/10/2011

DEBRA HARRIS

8307 E CO RD 300 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

 Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

CKET NO.

/NO

47590

22

109

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Go to Huntingburg for banking so use that mailbox/post office occasionally.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☒ Social needs

POCKET NO.

ITEM NO.

AGE

47590

22

110

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Debra Schafer, DVM

Address:

7179 E. Co Rd 700 S., VILPEN, IN 47590

Telephone:

812-536-2276

Date:

2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARKET NO.

FORM NO.

47590

22

111

03/10/2011

DEBRA SCHAFER

7179 E CO RD 700 S

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

SECRET NO.

B/P NO.

47590

20

112

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Work in Jasper, Pass Ireland post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Jasper
- ☒ Personal needs Jasper
- ☒ Banking Jasper
- ☒ Employment Jasper
- ☒ Social needs Jasper

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Duane R. Gress

Address: 101 N 800 W Velpen IN 47590

Telephone: 812-482-7186

Date: 2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since we live in Dubois Co., please continue the Jasper Route to our area.

LOCKET NO.

REM NO.

AGE

47590  
22  
113





CHECK NO.

STAMP NO.

47590

22  
114

03/10/2011

DUANE GRESS

101 N 800 W  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

J.B. Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

$$\begin{array}{r} 47590 \\ 22 \\ \hline 115 \end{array}$$

- Daily      Weekly      Monthly      Never

- |                                     |                          |                                     |                                     |
|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

☐ YES ☒ NO

☐ YES ☒ NO

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

☐ YES ☒ NO

☐ YES ☒ NO

If yes, please explain:

- ☐ YES ☒ NO

☐ Worse

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Estel Houchin

Address:

Po Box 12 Velpen, La 47590

Telephone:

812-354-2683

Date:

3/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SECRET NO.

AREA NO.

47590

22

117

03/10/2011

ETHEL HOUCHIN

PO BOX 12

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

For: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

FOLIO NO.

FOLIO NO.

47590

22  
118

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

Customer Questionnaire

BOOKET NO.

FORM NO.

47590

22

119

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Everett L. Eilert

Address: Box 25 4720 South Fourth St

Telephone: \_\_\_\_\_

Date: 3-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JACKET NO.

ITEM NO.

PAGE

47590  
28  
120

03/10/2011

EVERETT EILERT

PO BOX 25

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

BOOKLET NO.

ITEM NO.

PAGE

47590

22

121

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

a. Buying Stamps

Daily

☐

Weekly

☐

Monthly

☒

Never

☐

b. Mailing Letters

☒☐☐☐

c. Mailing Parcels

☐☐☒☐

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☒☐☐☐

f. Buying money orders

☐☐☒☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☒☐

h. Sending Express Mail

☐☐☒☐

i. Buying stamp-collecting material

☐☐☒☐

## Other Postal Services

a. Entering permit mailings

☐ YES☐ NO

a. Resetting/using postage meter

☐ YES☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES☐ NO

b. Using for school bus stop

☐ YES☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES☐ NO

If yes, please explain:

d. Using public bulletin board

☒ YES☐ NO

e. Other

☐ YES☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☐ Banking☒ Employment☐ Social needs



# Customer Questionnaire

Page 2 of 1

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

BOOKET NO.

MEMO NO.

47590

22  
132

Name:

Frank Rode

Address:

P.O. Box 32 Velpen IN 42590

Telephone:

812 357 2023

Date:

2/28/16

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CHECK NO.

46175

47590  
28  
923

03/10/2011

FRANK RODE

PO BOX 32

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

FOLKLET NO.

MNO.

47590  
22  
124

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO

Spring to Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☒ Social needs

LOCKET NO.

47590

ITEM NO.

28

125

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

FRED HOLMEISTER

Address:

9198 E. TISDALE DR - Velpe

Telephone:

317 501-4179

Date:

2-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO.

ITEM NO.

47590  
22  
126

03/10/2011

FRED HOFMEISTER

9198 E TISDALE DR.

VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

POSTAGE NO.

FEE NO.

PAGE

47590  
22  
127

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Huntingburg where I work

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Jasper
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	Huntingburg
<input checked="" type="checkbox"/>	Employment	Huntingburg
<input type="checkbox"/>	Social needs	

## Customer Questionnaire

BOOKING NO.

ITEM NO.

PAGE

47590

22

128

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Greg Frazee

Address: 9809 E. St. Rd. 64

Telephone: 812-536-2038

Date: 3/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO.  
FBI NO.  
PAGE

47590  
22  
129

03/10/2011

GREG FRAZE


9809 E ST RD 64  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

 Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998



## Postal Service Customer Questionnaire

BOOKLET NO.

FORM NO.

PAGE

47590

22

130

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                   | Monthly                             | Never                               |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| e. Other                       | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

none in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

# Customer Questionnaire

ACCOUNT NO.

TERM NO.

47590

22

131

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Greg Stieneker

Address:

7553 S. CR 900 E Velpen IN 47590

Telephone:

812 630-6117

Date:

2/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CKET NO.

NO.

72

47590

22

132

03/10/2011

GREG STIENEKER

7553 S CR 900E  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for: Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

47590  
22  
133

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain: \_\_\_\_\_

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain: ☒ YES ☐ NO  
from work, or driving thru Huntingburg to or  
Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: They were friendlier

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Huntingburg, Jasper  
☒ Personal needs Huntingburg, Jasper (Groceries, clothes etc.)  
☒ Banking Huntingburg (Freedom)  
☒ Employment Huntingburg (Dabo's Wood Prod.)  
☒ Social needs Huntingburg, Jasper (Church, Family)

# Customer Questionnaire

TICKET NO.  
TEAM NO.

47590  
22  
131

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

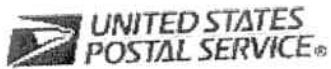
Name: James/Donna Carie

Address: 9893 E. Co. Rd. 850 S. Velpen, IN 47590

Telephone: (812) 536-2952

Date: 3/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SORT NO.

PEN NO.

47590  
22  
135

03/10/2011

JAMES &amp; DONNA CARIE

9893 E COUNTY RD 850 S  
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

for Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998

## Postal Service Customer Questionnaire

47590  
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136

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
<b>Postal Services</b>				
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other Postal Services</b>				
a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
<b>Nonpostal Services</b>				
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO		
If yes, please explain:				

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Huntingburg, Holland or Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Huntingburg or Jasper

Jasper

Huntingburg, Holland or Jasper

Jasper

Jasper

# Customer Questionnaire

SECRET NO.

TELEPHONE NO.

AGE

47590

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5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: James A. and or Martha S. Volz

Address: 5986 S. CR. 1075E, Velpen IN 47590

Telephone: (812) 536-3492

Date: 02-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO.

ITEM NO.

47590  
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03/10/2011

JAMES & MARTHA VOLZ

5986 S CR 1075 E  
VELPEN, IN 47590


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Sincerely,

A handwritten signature in cursive script that reads "Judy Bays".

 Tangela Bush  
Manager, Post Office Operations  
3939 Vincennes Road  
Indianapolis, IN, 46298-9998